

PONANT Offers Guests Free WiFi Access Anywhere in the World Thanks to the Starlink Satellite Network



By adding the Starlink network, provided by Marlink, to its existing service PONANT can now guarantee guests quality WiFi access wherever the location and whatever the conditions. This free service adds another dimension to the on-board experience while also further improving operations and navigation.

"With Starlink, our guests enjoy high-speed WiFi access even in the remotest regions of the planet. Indeed, Le Commandant Charcot was the first vessel to test Starlink antennas at the geographic North Pole", explains Benoît Carassou-Maillan, Chief Guest Experience & Product Officerat PONANT. "As experts in exploration cruises, we offer exceptional itineraries, and this new totally free facility is part of our commitment to provide the best quality service to our guests anytime and anywhere in the world".

Operated by SpaceX and provided by Marlink, the Starlink constellation numbers 6,000 satellites deployed in low-level orbit for faster connections and lower latency. Connecting via Starlink means guests can access the internet, stay in contact with loved ones and share memories of their voyage. The Starlink network increases the bandwidth available and the geographic coverage of the main VSAT network operated via geostationary satellites. Collaboration between the ship's bridge and the technical team, and the teams ashore is transparent and guarantees more efficient navigation. The whole PONANT fleet was fitted with the equipment required during 2023.

ABOUT PONANT

Explore to Inspire: explore to better understand, learn, share and protect. PONANT has been committed to more responsible tourism, and purposeful voyages of exploration for 35 years. Aboard a fleet of 14 French-flagged small ships, fitted with the latest environmental technologies, the journey of exploration is always elegant, authentic and inspiring. For more information www.ponant.com

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