



PONANT Announces “Worry Free Bookings” Interim Policy



PONANT, the leader in luxury expeditions, has revised its booking policy to allow for greater flexibility and assurance in light of the present situation. The new plan is in effect immediately.

New bookings made on sailings departing in 2020 will only require a 10% deposit. Guests may cancel up to 30 days prior to departure without penalty.

Additionally, for new bookings on 2020, 2021 and 2022 sailings, guests may cancel up to 90 days after confirmation and receive a full refund or a future cruise credit.

For existing bookings, final payment is relaxed by 30 days. For example, if final payment was due 60 days before departure, it is now due 30 days before.

PONANT understands the concerns of loyal guests, future passengers and travel agency partners as the COVID-19 situation impacts various destinations around the world. As the situation is evolving, PONANT will continue to work with government, medical and industry associates globally to ensure guest and crew safety. PONANT is monitoring the situation and will amend the “worry-free bookings” interim policy as necessary.

ABOUT PONANT

Established in 1988 by Jean Emmanuel Sauvée and a dozen officers from the French Merchant Navy, PONANT has led the way with a new style of luxury cruising through a unique concept of sea travel which combines exceptional itineraries with luxury hotel services aboard smaller-scale ships. In 2018, going further in its commitments for a sustainable tourism, PONANT has created a Foundation whose goal is to preserve the oceans and the polar regions and to encourage exchanges between peoples. For more information, visit www.ponant.com

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