



Update 2020, March 9

PONANT's *BOOKING WITH SERENITY* POLICY

PONANT's *BOOKING WITH SERENITY* policy is in effect from March 9th:

- 1. For any new booking, in case of cancellation your cruise is fully refundable up to 90 days after confirmation.**

For all new bookings (2020 departures)

- 2. Make a new booking with a 10% deposit, final payment is due only 30 days before sailing.**
- 3. Up to 30 days prior to departure, full refund in case of cancellation.**

For any booking between 29 days prior to sailing and sailing date the cancellation penalty will amount to 100% of the booking value.

The above cancellations and refunds are for the cruise only service.

Full refund either in cash or future cruise credit, in case of cash refund client will be subject to a \$250/200€/300AUD/200£ per pax administrative fee. Offer valid until further notice.